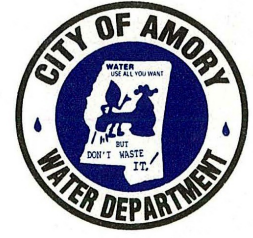


# CITY OF AMORY

## Water and Light



Office - 129 Main Street North • P.O. Box 266  
Amory, Mississippi 38821  
Office: (662) 256-5633 • Fax: (662) 256-6335

WE ARE NOW OFFERING ONLINE AND PHONE PAYMENT OPTIONS.

### ONLINE PAYMENTS:

[www.commercialpayments.com/amory](http://www.commercialpayments.com/amory)

1. CUSTOMER MUST LOGIN TO THE ABOVE WEBSITE TO PAY BILL ONLINE.
2. CUSTOMER MUST HAVE HIS OR HER BILL OR KNOW THE **COMPLETE ACCOUNT NUMBER INCLUDING HYPHEN**. EXAMPLE 123456-123456
3. IF SERVICES ARE DISCONNECTED, CUSTOMER MUST ADD A \$50.00 RECONNECT FEE TO THE AMOUNT OF BILL TOTAL.  
SERVICES **WILL NOT** BE RECONNECTED IF \$50.00 FEE IS NOT PAID.
4. THERE WILL BE A \$3.95 FEE CHARGED TO THE CUSTOMER'S CREDIT OR DEBIT CARD FOR USING ONLINE PAY.  
IF CUSTOMER HAS TO LOG BACK IN ONLINE TO PAY \$50.00 RECONNECT FEE, HE OR SHE WILL BE CHARGED ANOTHER FEE OF \$3.95.
5. AFTER COMPLETION OF ONLINE PAYMENT, **THE CUSTOMER MUST CALL TO BE RECONNECTED**.  
DURING REGULAR BUSINESS HOURS MONDAY – FRIDAY 8 AM TO 5 PM  
DIAL 662-256-5633.  
IF AFTER HOURS, PLEASE DIAL 662-256-3931.
6. CUSTOMER MUST BE INSIDE RESIDENCE TO BE RECONNECTED.

### PHONE PAYMENTS:

**1-844-200-2036**

1. CUSTOMER MUST CALL THE ABOVE NUMBER TO PAY BILL OVER THE PHONE.
2. CUSTOMER MUST HAVE HIS OR HER BILL OR KNOW THE **COMPLETE ACCOUNT NUMBER INCLUDING DASH**. EXAMPLE 123456-123456
3. IF SERVICES ARE DISCONNECTED, CUSTOMER MUST ADD A \$50.00 RECONNECT FEE TO AMOUNT OF BILL.  
SERVICES **WILL NOT** BE RECONNECTED IF \$50.00 FEE IS NOT PAID.
4. THERE WILL BE A \$3.95 FEE CHARGED TO THE CUSTOMER'S CREDIT OR DEBIT CARD FOR USING PAY BY PHONE SYSTEM.  
IF CUSTOMER HAS TO CALL BACK THE PAY BY PHONE SYSTEM TO PAY THE \$50.00 RECONNECT FEE, HE OR SHE WILL BE CHARGED ANOTHER FEE OF \$3.95.
6. AFTER ENTERING THE DEBIT OR CREDIT CARD INFORMATION, THE CUSTOMER WILL BE OFFERED TWO OPTIONS.  
OPTION 1 - PAY BALANCE IN FULL.  
OPTION 2 - ENTER THE AMOUNT YOU WISH TO PAY.  
**THE CUSTOMER WILL NOT BE RECONNECTED IF THE BALANCE AND RECONNECT FEE ARE NOT PAID IN FULL.**
5. AFTER COMPLETION OF ONLINE PAYMENT, **THE CUSTOMER MUST CALL TO BE RECONNECTED**.  
DURING REGULAR BUSINESS HOURS MONDAY – FRIDAY 8 AM TO 5 PM  
DIAL 662-256-5633.  
IF AFTER HOURS, PLEASE DIAL 662-256-3931.
6. CUSTOMER MUST BE INSIDE RESIDENCE TO BE RECONNECTED.